

# NATIONAL DIRECTORY OF CONTACTS

Contacts to verify duplicate participation, or obtain verification for SNAP Benefits

<p style="text-align: center;"><b>ALABAMA</b></p> <p>Participation: <b>Phyllis James</b> Alabama Dept. of Human Resources 50 Ripley St, S. Gordon Persons Bldg. Montgomery, AL 36130-4000 Phone: (334) 242-1745 Fax: (334) 353-1363 Email: <a href="mailto:Phyllis.James@dhr.alabama.gov">Phyllis.James@dhr.alabama.gov</a></p> <p>Claims: <b>Janice Thomas</b> Same address as above Phone: 256-535-4604 Email: <a href="mailto:Janice.thomas@dhr.alabama.gov">Janice.thomas@dhr.alabama.gov</a> WEB: <a href="http://www.dhr.alabama.gov">www.dhr.alabama.gov</a></p>	<p style="text-align: center;"><b>ALASKA</b></p> <p>Alaska Dept of Health &amp; Social Services Division of Public Assistance Contact the office from which the client last received benefits. A list of offices can be found at <a href="http://www.hss.state.ak.us/dpa/features/org/dpado.html">http://www.hss.state.ak.us/dpa/features/org/dpado.html</a></p> <p>If location of office is unknown, contact Director's Office/Policy Section at <a href="mailto:DPApolicy@alaska.gov">DPApolicy@alaska.gov</a> Phone: (907) 465-3347 Address: PO Box 110640, Juneau, AK 99811-0640 WEB: <a href="http://www.hss.state.ak.us/dpa/">http://www.hss.state.ak.us/dpa/</a></p> <p><b>The State would prefer a FAX sent to (907) 465-5254.</b></p>
<p style="text-align: center;"><b>ARIZONA</b></p> <p>Dept. of Economic Security Communication Center <b>Emails are preferred over faxing requests.</b> Email requests to: <a href="mailto:AZStateInquiries@azdes.gov">AZStateInquiries@azdes.gov</a> FAX: 602-353-5746 Phone number for request messages can be left at: (602) 771-2047</p> <p>WEB: <a href="http://www.azdes.gov">www.azdes.gov</a></p>	<p style="text-align: center;"><b>ARKANSAS</b></p> <p><b>Ruthie Broughton</b> DHS Program Manager, Customer Assistance Unit PO Box 1437, Slot S-341 Little Rock, Arkansas 72203-1437 Phone: (501) 682-8993 Email: <a href="mailto:ruthie.broughton@arkansas.gov">ruthie.broughton@arkansas.gov</a></p> <p>WEB: <a href="http://www.arkansas.gov/dhhs">www.arkansas.gov/dhhs</a></p>
<p style="text-align: center;"><b>CALIFORNIA</b></p> <p>California Department of Social Services 744 P Street, MS 8-3-23 Sacramento, CA 95814-6400</p> <p><b><u>The city and/or county in which the client resided in California must be provided in order to provide a referral to one of the 58 counties for verification of benefits.</u></b> Telephone Number: (916) 651-8848; press 1, then press 7 Fax telephone number: (916) 651-8866 <b>OR</b> <a href="http://www.calfresh.ca.gov/PG839.htm">http://www.calfresh.ca.gov/PG839.htm</a></p>	<p style="text-align: center;"><b>COLORADO</b></p> <p><b>Patrick Lopez</b>, Program Assistant Food Assistance-Food Stamps, Dept of Human Services 1575 Sherman St, 3rd Fl Denver, CO 80203 Phone: (303) 866-3122 Fax: (303) 866-5098 Email: <a href="mailto:patrick.lopez@state.co.us">patrick.lopez@state.co.us</a> Fraud Hotline: 1-877-934-6361 recording</p> <p>WEB: <a href="http://www.cdhs.state.co.us">www.cdhs.state.co.us</a></p>
<p style="text-align: center;"><b>CONNECTICUT</b></p> <p>Department of Social Services Fraud &amp; Recoveries Division 25 Sigourney Street Hartford, CT 06106</p> <p><b>FAX Request</b> on your AGENCY'S LETTERHEAD to 860-424-5333. Allow 3 to 5 working days for response.</p>	<p style="text-align: center;"><b>DELAWARE</b></p> <p><b>Yvonne Smith-Rahama</b> Delaware Division of Social Services PO Box 906, New Castle, DE 19720 Phone: (302) 255-9659 Email: <a href="mailto:yvonne.smith-rahama@state.de.us">yvonne.smith-rahama@state.de.us</a> WEB: <a href="http://www.dhss.delaware.gov/dhss/dss">http://www.dhss.delaware.gov/dhss/dss</a></p>

## DISTRICT OF COLUMBIA

### Valerie Sanderlin or Lesa Lee

DC Department of Human Services  
33 N Street NE, Suite 104  
Washington, DC 20002  
Phone: (202) 535-1421 or 1-866-419-1720  
FAX (202) 535-1455

Email: [Valerie.sanderlin@dc.gov](mailto:Valerie.sanderlin@dc.gov) or  
[Lesa.lee@dc.gov](mailto:Lesa.lee@dc.gov)

WEB: [www.dhs.dc.gov](http://www.dhs.dc.gov)

## FLORIDA

### Out of State inquiries:

Miami Call Center  
Email to: [D11\\_SFL\\_CallCenter@dcf.state.fl.us](mailto:D11_SFL_CallCenter@dcf.state.fl.us)  
(You should hear back from them within 5 business days)

### Dept. of Children & Families

1317 Winewood Blvd., Bldg. 3, Room 435  
Tallahassee, FL 32399-0700  
Phone: 866-762-2237  
WEB: [www.dcf.state.fl.us/ess/](http://www.dcf.state.fl.us/ess/)

## GEORGIA

DFCS Customer Service Operations  
2 Peachtree Street, Suite 8-268  
Atlanta, Georgia 30303  
Phone: 1-888-295-1769; Fax: 1-888-740-9355.  
Send requests for out-of-State verification to:  
[advocate@dhr.state.ga.us](mailto:advocate@dhr.state.ga.us)

WEB: [www.dhr.state.ga.us](http://www.dhr.state.ga.us)

## GUAM

Department of Public Health and Social Services  
123 Chalan Kareta  
Mangilao, Guam 96913-6304  
**Email:** [elsa.perez@dphss.guam.gov](mailto:elsa.perez@dphss.guam.gov)  
FAX: (671) 734-5910

WEB: <http://dphss.guam.gov>

## HAWAII

Department of Human Services  
State Office Administrative Assistant (FSP & TANF)  
Phone: (808) 586-5735 (If unable to get through on  
this number, call (808) 586- 5732.)

WEB: <http://hawaii.gov/dhs>

## IDAHO

Idaho Department of Health & Welfare  
Division of Welfare, 2<sup>nd</sup> Floor  
P.O. Box 83720  
Boise, ID 83720-0036

Contact information to verify benefit status for  
**applicants** in your state coming from Idaho:  
Phone: (208) 334-5815  
Fax: (208) 334-5817 or 1-866-434-8278  
Email: [mybenefits@dhw.idaho.gov](mailto:mybenefits@dhw.idaho.gov) or  
[welcht@dhw.idaho.gov](mailto:welcht@dhw.idaho.gov)

**To verify benefit status in Idaho for clients  
already active on benefits in your state (dual  
participation alerts & investigations, PARIS  
matches, etc.), please contact the Fraud Unit via  
e-mail at: [welfraud@dhw.idaho.gov](mailto:welfraud@dhw.idaho.gov).**

WEB: <http://www.healthandwelfare.idaho.gov/>

## ILLINOIS

Illinois Department of Human Services  
Bureau of Customer Support and Services  
2<sup>nd</sup> Floor Harris I, 100 South Grand Ave E  
Springfield, IL 62762  
Email : [DHS.WebBits@Illinois.gov](mailto:DHS.WebBits@Illinois.gov) (Please note "Out  
of State Inquiry" in the subject line of all emails.)  
Phone: (217) 524-4174  
Fax 217-557-1370

WEB: [www.dhs.state.il.us](http://www.dhs.state.il.us)

## INDIANA

### LaRhonda Forbes

Family & Social Services Administration  
402 W. Washington St., MS-09  
Indianapolis, IN 46204  
Phone: (317) 233-0826  
To request case closure: 1-800-403-0864  
Email: [LaRhonda.Forbes@fssa.in.gov](mailto:LaRhonda.Forbes@fssa.in.gov)

WEB: [www.in.gov/fssa/](http://www.in.gov/fssa/)

## IOWA

### **Primary contact:**

Frank Bagley,  
Division of Field Operations  
Iowa Department of Human Services  
Hoover State Office Bldg.  
1305 E. Walnut, Des Moines, IA 50319-0114  
Phone: 1-800-972-2017; Fax: 1-515-281-4597  
Email: [fbagley@dhs.state.ia.us](mailto:fbagley@dhs.state.ia.us)

### **Secondary contact:**

Rhonda Peck,  
Same address and phone/FAX as above.  
Direct line: 515-281-6899  
Email: [rpeck@dhs.state.ia.us](mailto:rpeck@dhs.state.ia.us)

WEB: [www.dhs.iowa.gov](http://www.dhs.iowa.gov)

## KANSAS

Kansas Department of Social & Rehabilitation Services  
Economic and Employment Support  
915 SW Harrison, Suite 580  
Topeka, KS 66612  
Out-of-State Inquiries: [ebtmail@srs.ks.gov](mailto:ebtmail@srs.ks.gov)  
Fax: 1-785-296-6960

WEB: [www.srskansas.org/](http://www.srskansas.org/)

## KENTUCKY

Send OUT OF STATE INQUIRIES  
For SNAP: [CHFS.FoodBenefitsPolicy@ky.gov](mailto:CHFS.FoodBenefitsPolicy@ky.gov)  
For Medicaid: [DFS.Medicaid@ky.gov](mailto:DFS.Medicaid@ky.gov)  
For TANF: [FSSBK-TAP@ky.gov](mailto:FSSBK-TAP@ky.gov)

Phone: (502) 564-3440

WEB: <http://cfc.ky.gov>

## LOUISIANA

**Cara (Yvette) Shields**, Program Specialist  
Louisiana Department of Social Services  
Dept. of Children & Family Services, Division of Programs  
627 North 4<sup>th</sup> Street, 5<sup>th</sup> Floor  
Baton Rouge, Louisiana 70802  
Phone: (225) 342-2342; FAX: (225) 342-6996  
Email: [cara.shields@la.gov](mailto:cara.shields@la.gov)

WEB: [www.dss.state.la.us/](http://www.dss.state.la.us/)

## MAINE

### **A signed release is required to obtain the verification**

### **Out of State Inquiries**

**Brenda Vigue, Paula Casoria or Joanna Dall**  
Eligibility Specialists - Payment Accuracy Team  
Department of Health and Human Services  
11 State House Station, 442 Civic Center Drive  
Augusta, ME 04333  
Phone: (207) 287-1899 or (287)-1858; or (207) 287-1839  
Fax: (207) 287-3455  
E-Mail: [Brenda.Vigue@maine.gov](mailto:Brenda.Vigue@maine.gov) OR  
[Paula.Casoria@maine.gov](mailto:Paula.Casoria@maine.gov) OR  
[Joanna.Dall@maine.gov](mailto:Joanna.Dall@maine.gov)

WEB:  
[www.maine.gov/dhhs/OIAS/foodstamps/index.html](http://www.maine.gov/dhhs/OIAS/foodstamps/index.html)

## MARYLAND

**Alexandra Brown**  
Maryland Department of Human Resources  
311 W. Saratoga St.  
Baltimore, MD 21201  
Phone: (410) 767-7965  
Fax: (410) 333-6581  
Email: [abrown10@dhr.state.md.us](mailto:abrown10@dhr.state.md.us)

WEB: [www.dhr.state.md.us/how/cashfood/fstamp.htm](http://www.dhr.state.md.us/how/cashfood/fstamp.htm)

## MASSACHUSETTS

MA Department of Transitional Assistance  
Data Matching Unit  
600 Washington Street, 5th Floor  
Boston, MA 02111  
**MAIL or FAX REQUEST ON AGENCY LETTERHEAD: FAX # 617-889-7874**

WEB: [www.state.ma.us/DTA](http://www.state.ma.us/DTA)

## MICHIGAN

### **Current Benefit Information:**

Dept of Human Services  
PO Box 30037  
235 S. Grand Ave.  
Lansing, MI 48909  
DHS Out-of-State Inquiries: 1-517-373-3908  
FAX: 1-517-335-6054  
Email: [DHS-ICU-Customer-Service@michigan.gov](mailto:DHS-ICU-Customer-Service@michigan.gov)

WEB: [www.michigan.gov/dhs](http://www.michigan.gov/dhs)

## MINNESOTA

Minnesota Dept. of Human Services  
PO Box 64245  
St. Paul, Minnesota 55164-0245  
**Out of State Verifications:**  
**Phone: (651) 431-4001**  
**FAX (651) 431-7547**  
**PARIS:**  
**Phone: (651) 431-3010**  
**FAX: (651) 431-7529**

## MISSISSIPPI

Department of Human Services  
Division of Economic Assistance  
P.O. Box 352  
Jackson, MS 39205  
Phone: 1-800-948-3050  
**OUT OF STATE INQUIRES:**  
Email: [ea.CustomerService@mdhs.ms.gov](mailto:ea.CustomerService@mdhs.ms.gov)  
WEB: [www.mdhs.state.ms.us](http://www.mdhs.state.ms.us)

## MISSOURI

Correspondence and Information Unit  
Family Support Division  
Department of Social Services  
P.O. Box 2320,  
Jefferson City, MO 65102-2320  
Interactive Voice Response: 1-800-392-1261  
Email: [Cole.CoXIX@dss.mo.gov](mailto:Cole.CoXIX@dss.mo.gov)  
WEB: <http://www.dss.mo.gov>

## MONTANA

**Mollye Gauer**  
Department of Public Health & Human Services  
Human & Community Services Division  
PO Box 202925  
Helena, MT 59620-2925  
Phone: (406) 444-9401; Fax (406) 444-2547  
Email: [mgauer@mt.gov](mailto:mgauer@mt.gov)  
WEB: <http://www.dphhs.mt.gov/>

## NEBRASKA

Primary Contact:  
[Dhhs.policyquestionsnfocus@nebraska.gov](mailto:Dhhs.policyquestionsnfocus@nebraska.gov)

The second contact should be:  
**Michelle Buresh**, Program Specialist  
Nebraska Department of Health & Human Services  
Nebraska State Office Bldg., 4<sup>th</sup> Floor  
301 Centennial Mall South  
Lincoln, NE 68509-5164  
Phone: 1-402-471-9392 Fax: 1-402-471-9597  
Email: [michelle.buresh@nebraska.gov](mailto:michelle.buresh@nebraska.gov)

Other contact should be:  
**Betty Toelle**, Program Specialist  
Nebraska Department of Health & Human Services  
Nebraska State Office Bldg., 4<sup>th</sup> Floor  
301 Centennial Mall South  
Lincoln, NE 68509-5164  
Phone: 1-402-471-6661 Fax: 1-402-471-9597  
Email: [betty.toelle@nebraska.gov](mailto:betty.toelle@nebraska.gov)

Email: WEB: [www.hhs.state.ne.us/fia/fstamps.htm](http://www.hhs.state.ne.us/fia/fstamps.htm)

## NEVADA

**Shelli Carewitz**  
Dept of Health & Human Services  
Division of Welfare and Supportive Services  
1470 College Parkway  
Carson City, NV 89706  
Phone: Nevada Customer Service  
(775) 684-0615  
(775) 684-7200 – Press 1, then 3, then 4  
(702) 486-1646 – Press 1, then 3, then 4  
Fax: 775-684-0617

Email: [scarewitz@dwss.nv.gov](mailto:scarewitz@dwss.nv.gov)

WEB: <http://dwss.nv.gov>

## NEW HAMPSHIRE

Barbara Farrell  
Family Service/SOP\_Brown  
Department of Health & Human Services  
Division of Family Assistance Client Services  
129 Pleasant St, Concord, NH 03301  
Phone: (603) 271-4238  
Email: <http://www.dhhs.nh.gov/dfa/contact.htm>  
WEB: <http://www.dhhs.nh.gov/>

## NEW JERSEY

**Laurie Rehder**  
Department of Human Services  
Division of Family Development  
Program Assessment and Integrity Unit  
P.O. Box 716  
Trenton, NJ 08625-0716  
Fax: (609) 631-4507 (Put request on letterhead)

**OR**

Email: [Laurie.Rehder@dhs.state.nj.us](mailto:Laurie.Rehder@dhs.state.nj.us)  
Questions concerning the match itself, contact Robert Clayborne at (609) 631-4552.

WEB: [www.state.nj.us/humanservices/dfd/index.html](http://www.state.nj.us/humanservices/dfd/index.html)

## NEW MEXICO

### Jennifer A. Salazar

Constituent Services Liaison  
Income Support Division, Director's Office  
Human Services Department, PO Box 2348  
Pollen Plaza  
2009 S. Pacheco Street  
Santa Fe, NM 87504-2348  
Email: [JenniferA.Salazar@state.nm.us](mailto:JenniferA.Salazar@state.nm.us)

**Customer service line: 1-888-473-3676**  
**STATE WOULD PREFER REQUESTS BE FAXED AND INCLUDE NAME, DOB AND SSN.** FAX: (505) 827-7203, ATTN: Jennifer

WEB: <http://www.hsd.state.nm.us/isd/fs.html>

## NEW YORK

**TO VERIFY RECEIPT OF SNAP BENEFITS OR TANF ASSISTANCE OR TANF MONTHS:**  
FAX Request on your AGENCY'S LETTERHEAD to the OUT-OF-STATE INQUIRY UNIT at 518-474-8090. No Email/Phone.

### **For Fraud Issues ONLY:**

**Larry Pittz**, Director  
Program Integrity, Audit & Quality Improvement  
NYS OTDA, Riverview Center  
4th Floor, 40 N Pearl St, Albany, NY 12243

Phone (518) 486-1076; Fax (518) 402-0121  
Email: [Larry.Pittz@otda.state.ny.us](mailto:Larry.Pittz@otda.state.ny.us)

WEB: <http://www.dfa.state.ny.us>

## NORTH CAROLINA

### CALL CENTER

Economic and Family Services  
Division of Social Services  
2420 Mail Service Center  
Raleigh, NC 27699-2420  
Fax: (252)789-5395  
Phone: 1-866-719-0141  
[ebt.csc.leads@dhhs.nc.gov](mailto:ebt.csc.leads@dhhs.nc.gov)

WEB: [www.ncdhhs.gov/dss](http://www.ncdhhs.gov/dss)

## NORTH DAKOTA

**Juli R. Johnson**, Administrative Officer II  
Department of Human Services  
600 E Blvd., State Capitol, Room 315  
Bismarck, ND 58505-0250  
Phone: 1-701-328-2328; Fax: (701) 328-1060  
Email: [julijohnson@nd.gov](mailto:julijohnson@nd.gov)

**Melissa Miller**, SNAP Policy Analyst  
Department of Human Services  
Supplemental Nutrition Assistance Program  
Address: Same as above  
Phone: 1-701-328-1832; FAX: 1-701-328-1060  
Email: [melmiller@nd.gov](mailto:melmiller@nd.gov)

WEB: [www.nd.gov/dhs/services](http://www.nd.gov/dhs/services)

## OHIO

Office of Families and Children  
Ohio Department of Job & Family Services  
P.O. Box 182709, Suite 400, 6th floor  
Columbus, OH 43218-2709

**Food Assistance/TANF Out of State Inquiries**  
Contact Information: You can contact the Office of Families and Children at (614) 466-4815 but staff cannot provide benefit information. Because Ohio is a state supervised, county administered state any eligibility information must be given by the county agency.

To receive direct contact information for each county agency, Email: [Inquiries@jfs.ohio.gov](mailto:Inquiries@jfs.ohio.gov)

Send from state/county agency email address or send with agency letterhead.

## OKLAHOMA

### **Out-of-State Inquiry contact information:**

SNAP inquiries: [SNAP@okdhs.org](mailto:SNAP@okdhs.org)  
LIHEAP inquiries: [liheap2@okdhs.org](mailto:liheap2@okdhs.org)  
Phone: 405-521-3444

### **Kathie Wright**

Program Manager, Family Support Services Div.  
Oklahoma Department of Human Services  
Sequoyah Memorial Office Building, 2400 N. Lincoln Blvd., Oklahoma City, OK 73105  
P.O. Box 25352, Oklahoma City, OK 73125  
Phone: (405) 521-3444 Fax: (405) 521-4158  
Email: [Kathie.wright@okdhs.org](mailto:Kathie.wright@okdhs.org)

WEB: [www.okdhs.org](http://www.okdhs.org)

## OREGON

### Oregon requires States to fax their request:

**TO VERIFY RECEIPT OF SNAP, MEDICAL, AND/OR TANF BENEFITS:**  
FAX request w/**client's name, SSN & DOB** on your Agency's Letterhead to **(503) 373-7032**.

Oregon Department of Human Services  
500 Summer St. NE, E-48  
Salem, OR 97301-1066  
Phone: (503) 945-5600 Fax: (503) 373-7032  
Web:  
<http://www.oregon.gov/DHS/assistance/index.shtml>

## PENNSYLVANIA

### Use this contact first:

Division of Hotline and Correspondence  
Pennsylvania Department of Public Welfare  
P.O. Box 2675  
Harrisburg, PA 17105-2675  
Phone: (717) 787-3119  
Fax: (717) 705-0040  
Email: [ra-dpwoimnet@pa.gov](mailto:ra-dpwoimnet@pa.gov)  
Web: [www.dpw.state.pa.us](http://www.dpw.state.pa.us)

***Please send out-of-state requests by fax or secure e-mail. Allow 3 to 5 work days for a response.***

Alternate phone numbers:  
(717) 214-0794  
(717) 265-7685

## RHODE ISLAND

Rhode Island Department of Human Services  
57 Howard Ave  
Louis Pastore Building  
Cranston, RI 02920

### **Requests for verification must be in writing and faxed to:**

Rhode Island IEVS Unit  
Fax: 401-462-0866

**Unit will respond to you by FAX. Please provide your fax number when submitting your request.**

WEB: [www.dhs.state.ri.us](http://www.dhs.state.ri.us)

## SOUTH CAROLINA

South Carolina Department of Social Services  
Division of Family Assistance  
P.O. Box 1520  
Columbia, SC 29202-1520

Call Center for entire State: 1-800-616-1309  
WEB: [www.state.sc.us/dss/](http://www.state.sc.us/dss/)

## SOUTH DAKOTA

**Hope Walsh**, Department of Social Services  
700 Governors Drive  
Pierre, South Dakota 57501-2291  
Phone: 1-877-999-5612 (toll free) or  
1-605-773-3493 (direct)  
Email: [foodstamps@state.sd.us](mailto:foodstamps@state.sd.us) or  
[snap@state.sd.us](mailto:snap@state.sd.us)  
WEB: <http://dss.sd.gov/foodstamps/>

## TENNESSEE

Food Stamp Policy  
Department of Human Services  
Citizen Plaza Bldg, 12<sup>th</sup> Floor  
400 Deaderick Street  
Nashville, TN 37248-7200

For Out-of-State Inquiries and PARIS Matches :  
**Must send a Fax to: (615) 687-5535**

ON STATE LETTERHEAD, PLEASE INCLUDE THE FOLLOWING REQUESTED INFORMATION:  
Your Name, Agency Name and Address, phone number and fax number  
1) Names of household members applying for benefits in your State  
2) Complete Social Security Numbers  
3) A Current Address so that closure notices can be sent to the client

WEB: [www.state.tn.us/humanserv/](http://www.state.tn.us/humanserv/)

## TEXAS

Texas Health and Human Services Commission

**Fax:** 1-877-447-2839 **(Please submit one inquiry per page and fax each inquiry separately.)**

OR

**Phone:** 1-877-541-7905 then select the following options from the Interactive Voice Response System:

- Option 1 for English;
- Option 2 for benefit information;
- Option 1 for Medicaid, SNAP and TANF information; and
- Option 1 to hear benefit status information (stay on the line to talk to a representative).

Note: Inquiries regarding TANF countable months are required via Fax

## UTAH

Department of Workforce Services

Eligibility Services Division

P.O. Box 143245

Salt Lake City, UT 84114-3245

Phone: 866-435-7414

(Out-of State inquiries are option #2)

WEB: [www.jobs.utah.gov](http://www.jobs.utah.gov)

WEB: [www.dhs.utah.gov](http://www.dhs.utah.gov) (Dept. of Human Services)

## VERMONT

### Call Center

Economic Services Benefits Service Center

103 South Main St

Waterbury, VT 05671-1201

Toll-free: 1-800- 479-6151

WEB: [www.ahs.state.vt.us](http://www.ahs.state.vt.us)

## VIRGINIA

### Nancy Hewitt

Virginia Department of Social Services

Division of Benefit Programs – 9<sup>th</sup> Floor

801 East Main Street

Richmond, VA 23219-2901

Phone: (804) 726-7380; Fax: (804) 726-7357

Email: [nancy.hewitt@dss.virginia.gov](mailto:nancy.hewitt@dss.virginia.gov)

### Maryellen O'Hare

[maryellen.ohare@dss.virginia.gov](mailto:maryellen.ohare@dss.virginia.gov)

Phone: (804) 726-7378; Fax: (804) 726-7669

WEB: <http://www.dss.virginia.gov/benefit/foodstamp.cgi>

## VIRGIN ISLANDS

Ms. Linnea Hector

Department of Human Services

Division of Family Assistance

3011 Golden Rock

Christiansted VI 00820

Phone: 340-692-9975; Fax: 340-692-9871

Email: [lhector@dhs.gov.vi](mailto:lhector@dhs.gov.vi)

## WASHINGTON

### Out-of-state inquiries should be sent to:

Customer Relations, Community Services Division

WA State Department of Social & Health Services

P.O. Box 45440, Olympia, WA 98504-5440

Phone: (360) 725-4763 Fax: (360) 725-4904

**Email box for inquiries:** [csdcru@dshs.wa.gov](mailto:csdcru@dshs.wa.gov)

WEB: <http://www.dshs.wa.gov/>

## WEST VIRGINIA

Department of Health & Human Resources

Division of Family Assistance

350 Capitol St., Room B-18

Charleston, WV 25301-3705

Phone: (304) 356-4619 (Request to speak to the Worker of the Day)

Email: [DHHRbcfbenefitver@wv.gov](mailto:DHHRbcfbenefitver@wv.gov)

WEB: [www.wvdhhr.org/](http://www.wvdhhr.org/)

## WISCONSIN

### Out-of-State Inquires should be directed to:

#### SNAP and HealthCare:

WI Department of Health & Family Services

1 W Wilson St, Madison, WI 53703

Phone: (608) 261-6378--Option 3

Fax: (608) 267-2269

Email: [DHSCARESCallCenter@wisconsin.gov](mailto:DHSCARESCallCenter@wisconsin.gov)

TANF: 608-264-1656

Email: [DCF2CARESHD@wisconsin.gov](mailto:DCF2CARESHD@wisconsin.gov)

WEB: <http://dhs.wisconsin.gov/em/pdf/public-assistance.pdf>

## **WYOMING**

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<http://dfsweb.state.wy.us/foodstampinfo.html>

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**Please send needed revisions to Kathie  
Herrman at [Kathie.herrman@fns.usda.gov](mailto:Kathie.herrman@fns.usda.gov)**  
**Revisions are sent out quarterly**